

WARRANTY Lacrosse/Field Hockey: Consumer

The fastest way to get a replacement is to contact the dealer with whom you purchased the product. Should they not be able to assist you, we are here to help.

STX lacrosse equipment and certain other STX Items (excluding pockets, stringing, Mini STX, accessories, promotional items (e.g. camp giveaways), finishes (e.g. chrome, paint), graphics and overmolding) are covered by the following "Limited Warranty": STX will replace unusable or broken products (or provide a replacement with equal value) that break or become unusable under normal playing conditions due to poor workmanship and/or material failure within 90 days from the date of purchase for heads & handles, within 1 year from the date of purchase for the Fuse women's stick, and within 30 days from the date of purchase for all other products.

Conditions for Warranty Approval:

- Proof of Purchase from authorized STX dealer
- Delivery to the following address and the allowance of 5-7 weeks for processing: Attn: Warranty 1500 Bush Street Baltimore, MD 21230
- No intentional modifications (e.g. engraving, gouging, branding, drilling, pinching, baking, dying, bending or evidence of excessive flexing) or other deliberate abuse
- Pocket removed from any returned men's head
- All returned items become the property of STX

For further inquiries email <u>customer_service@stx.com</u>.

Click here to start your warranty claim for men's lacrosse.

Click here to start your warranty claim for women's lacrosse.

Click here to start your warranty claim for field hockey.