

LIMITED ICE HOCKEY WARRANTY COMPOSITE HOCKEY STICKS

ICE HOCKEY

STX ice hockey sticks are covered by the following "Limited Warranty": STX will provide a one-time replacement (or provide a replacement with equal value) of a stick that breaks or becomes unusable under normal playing conditions within 45 days from the date of purchase due to poor workmanship and/or a manufacturing defect.

Sticks that have been abused or altered, or exposed to an open flame or other heat source, or that were purchased as factory seconds or were purchased used, are not covered by the Warranty.

The Warranty is subject to the following conditions:

- The stick must have been purchased from an authorized STX dealer or STX.com.
- The Warranty does not apply to sticks purchased through third -party auction sites such as eBay, nor does it apply to sticks purchased for NHL, NCAA or CHL play or through STX's team sales division.
- To initiate a warranty request a valid Return Authorization number must be obtained by providing the full required warranty information here (www.stx.com/legal)
- To obtain a valid Return Authorization number you will be required to provide a copy of the original receipt (proof of purchase) with the matching UPC, photos of the serial number (which must match the serial number on the original receipt) and photos of the damaged section of the stick.
- Handwritten receipts and credit card statements will not be accepted.
- The return address must not be a P.O. Box. (STX will not ship a replacement stick to a P.O. Box address).
- If STX determines the stick is covered by the Warranty, it will provide the warranty claimant with a replacement stick. It will not repair or return the broken stick nor will it provide a refund. All determinations by STX are final.
- In the event the same model of stick as that returned is unavailable, STX reserves the right to substitute another model stick of equal value.
- The replacement stick is not covered by the Warranty.

CLICK HERE TO START YOUR STICK WARRANTY CLAIM